High Reliability Organizations (HROs) (glossary)

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Organizations that operate continuously under trying conditions and have fewer than their fair share of major accidents. (Weick and Sutcliffe 2007)

Sources

Weick, K. E. and K.M. Sutcliffe. 2007. Managing the Unexpected: Resilient Performance in an Age of Uncertainty, 2nd Edition. San Francisco, CA: Jossey-Bass.

Discussion

None.

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