ITIL Lifecycle Publication Suite Books

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> ITIL V3. 2007. *ITIL Lifecycle Publication Suite Books*. London, UK: The Stationery Office. ISBN: 978-0113310500.

Usage

This source is considered a primary reference for the following articles:

- Value of Service Systems Engineering
- Service Systems Engineering Stages
- Properties of Services

Annotation

The ITIL books reflect the lifecycle of services and their appeal spans across the entire spectrum of people involved at any stage of the framework. The Suite discusses topics ranging across all the Service System stages to present a comprehensive overview of Service systems.

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