

The Six Sigma Handbook

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Pyzdek, T. and P.A. Keller. 2009. *The Six Sigma Handbook*, 3rd ed. New York, NY: McGraw-Hill.

Usage

This source is considered a primary reference for the Quality Management article.

Annotation

To read a description of this source, see the McGraw Hill Professional website.

SEBoK v. 2.10, released 06 May 2024

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This page was last edited on 2 May 2024, at 22:08.