## **Business Process** (glossary)

business process

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An inter-related set of cross-functional activities or events that result in the delivery of a specific product or service to a customer. (ISACA 2012)

## Source(s)

ISACA. 2012. "Glossary of Terms: Business Process." Information Systems Audit and Control Association. Accessed July 23, 2012. Available at: http://www.isaca.org/Knowledge-Center/Documents/Glossary/glossary.pdf.

## **Discussion**

None.

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