## Managing for Quality and Performance Excellence

Managing for Quality and Performance Excellence

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Evans, J. & W. Lindsay. 2010. *Managing* for Quality and Performance Excellence. Florence, KY, USA: Cengage Southwestern. (ISBN 0324783205)

## Usage

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## Annotation

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SEBoK v. 2.10, released 06 May 2024

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This page was last edited on 2 May 2024, at 22:17.