

# Business Process (glossary)

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business process

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*An inter-related set of cross-functional activities or events that result in the delivery of a specific product or service to a customer. (ISACA 2012)*

## Source(s)

ISACA. 2012. "Glossary of Terms: Business Process." Information Systems Audit and Control Association. Accessed July 23, 2012. Available at: <http://www.isaca.org/Knowledge-Center/Documents/Glossary/glossary.pdf>.

## Discussion

None.

**SEBoK v. 2.5, released 15 October 2021**

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