

High Reliability Organizations (HROs) (glossary)

high reliability organizations (hros)

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Organizations that operate continuously under trying conditions and have fewer than their fair share of major accidents.
(Weick and Sutcliffe 2007)

Sources

Weick, K. E. and K.M. Sutcliffe. 2007. *Managing the Unexpected: Resilient Performance in an Age of Uncertainty*, 2nd Edition. San Francisco, CA: Jossey-Bass.

Discussion

None.

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