

# Soft Systems Methodology (glossary)

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soft systems methodology

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*Soft systems methodology (SSM) formalizes the ideas of a soft system approach using systemic thinking to expose the issues in a problem situation and guide interventions to reduce them. SSM provides a framework of ideas and models to help guide participants through this systemic thinking. (Checkland 1999)*

## Sources

Checkland, P.B. 1999. *Systems Thinking, Systems Practice*. Chichester, UK: John Wiley & Sons Ltd.

## Discussion

SSM is the most common example for a Problem Structuring Approach, see the Systems Science knowledge area for details.

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